

**Contact Us +852 91220695**

## **Terms & Conditions**

### **PAYMENTS**

Reservations are only confirmed when a 20% deposit is received. Full payment is required 5 days before the ticket/charter date. Bookings and payments can be made by:

- Direct Deposit to Standard Charter Bank account
  - Cheque payable to Taichasers LTD
  - FPS
  - PayMe
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- A 20% deposit is non-refundable for all cancellations.
  - No refunds for cancellations made less than 48 hours before departure will be issued.

Weather, Safety & Equipment Policy

### **Weather Conditions & Cancellations**

Trips proceed in most conditions except when:

- Tropical Typhoon Signal 3+ is issued.
- Force 5-6 winds are forecast offshore.
- A Black Rainstorm Warning is active.
- If warnings are in effect at 7:00 AM on the sailing day, trips will be postponed, and passengers may choose a full refund or reschedule.
- If Typhoon Signal 3+ is raised during the trip, the Captain will follow safety protocols and may return early. No compensation for unused time.
- The Captain may modify the route for safety reasons.

### **Mechanical Issues**

- Before departure: If unfixable, passengers receive a full refund or rescheduling.
- During the trip: If over 50% of charter time is completed, no refund will be given.

### **Onboard Safety**

- The Captain may terminate the trip if passengers engage in dangerous behaviour.

### **Unforeseen Circumstances**

- Tailchasers reserves the right to cancel or postpone due to weather, equipment failure, or other unforeseen events.

Cancellation & Refund Policy

- Skipper's Decision is Final: If cancelled for safety, passengers may reschedule or receive a refund.
- Passenger Cancellations:

- >48 Hours Before: Free rescheduling or voucher. Cash refunds incur a 20% fee.
- <48 Hours Before: No refund unless we cancel. Rescheduling incurs a 20% fee.
- Notification: We will inform passengers by 6:00 AM via SMS, email, or phone if cancelled.

### **Personal Property & Liability**

- Passengers are responsible for their own safety and belongings.
- Tailchasers Ltd is not liable for lost, damaged, or stolen items.

### **Medical Conditions**

- Passengers must disclose any medical conditions that may affect participation.
- Tailchasers reserves the right to refuse bookings if deemed a safety risk.

### **Disclaimer**

- Tailchasers Ltd is not liable for death, injury, or property loss. By boarding, passengers waive all claims against the company, its staff, and agents to the fullest extent permitted by law.

TIGHT LINES

